This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Corby Heritage Centre

Introduction

Situated in the oldest part of Corby in North Northamptonshire, 22 miles North East of the County Town of Northampton.
Corby Heritage Centre is on the High Street in an area known locally as the Old Village; the main street leading to the centre is flat, the route from the Chapel Lane public car park is on a very slight hill.
Corby Heritage Centre can be found in Corby's oldest residential building which is over 400 years old but in stark contrast the interior has a modern feel and displays both Local and Borough information in its main reception area. A second exhibition area has a changing exhibition programme, please see the Corby Borough Council's website for up to date events.
The Heritage Centre is based on one floor with complete wheelchair accessibility to all areas of the centre including full DDA compliant toilet facilities.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01536 464284 or email billy.dalziel@corby.gov.uk.
Pre-Arrival

- The nearest railway station is Corby Railway Station which is less than 0.5 mile from Corby Heritage Centre and a 10 minute walk.
- There are impaired mobility set down and pick up points at the Corby Station including staff help and ramp access to trains.
- Sky Cabs 01536 202020 provide wheelchair access taxis, check availability before travel.
- Corby Cab Company 01536 260033, accessibility, check availability before travel.
- Star Cars 01536 408040, accessibility for fold down wheelchairs, check availability.
- Stagecoach Bus Company are the local bus service provider.
- The pavement outside Corby Heritage Centre is flat level tarmac
- Information on transport and travel can be found on the council web site www.corby.gov.uk

Car Parking and Arrival

- Limited parking for up to four cars is available directly outside Corby Heritage Centre but it is not reserved and is on a first come first serve basis.
- A public car park is situated on Chapel Lane some 300 meters from the building with 38 spaces 3 of which are dedicated blue badge accessible spaces.
- The Chapel Lane car park is flat level tarmac surface with paving slabs and tarmac path to the Heritage Centre, some curbs are dropped and some are not.
- Area is well lit, although reduced lighting along some parts of the route to the centre.
- Level access to Corby Heritage Centre is by a side access route leading to a door at the rear of the building, the door is electrically operated and opens using post mounted buttons, the door is 32 inches / 81cm wide and the main entrance door is on the front of the building accessed from the street it has two steps and is 40 inches / 102 cm wide.
Main Entrance and Reception

- The Main entrance and reception are all on the ground floor with both level access via a side entrance and stepped access at the front of the building.
- All floors in the building are on a level access the exhibition area is brick flooring and the toilet has tiled flooring.
- The building is well lit in all areas with spot lights and fluorescent lighting.
- There is no hearing loop facility.
- Entry is free to all, except for special activities or events see the council website or contact the centre direct for current information.

Attraction (displays & exhibits)

- Corby Heritage Centre uses multimedia displays, ranging from printed display panels, projected images, a web kiosk and objects in display cabinets.
- Objects or items are displayed in glass cabinets with description cards inside
- Depending on the exhibition there may be sound used in the display.
- Seating is provided in the Heritage Centre.
- The exhibition areas have brick flooring.
- All areas are well lit with spotlights and fluorescent lighting.

Public Toilets

- Corby Heritage Centre has a single unisex fully DDA compliant toilet.
- The toilet also has baby changing facilities.
- Access to the toilet is on level ground from the outside of the building all the way through to the toilet facility.
- The w/c is 17 inches / 43cm from floor to seat the area has pull cord alarms with audible warning and visual warning for staff.
- The floor of the toilet is ceramic tiles
- Two sinks are provided at different levels with lever activated taps. The sink heights are 26 inch / 66 cm and 29 inch / 73cm.
Contact Information

Address: 75 - 77 High Street, Corby Old Village Corby, Northamptonshire NN17 1UU

Telephone: 01536 464284

Email: billy.dalziel@corby.gov.uk

Website: www.corby.gov.uk

Hours Of Operation: Monday to Friday 1pm to 4pm, Saturday 11am to 2pm, closed Sunday and Bank Holidays

Local Accessible Taxi: Corby Cab Company 01536 260033, accessibility, check availability before travel.
        Sky Cabs 01536 202020, accessibility, check availability before travel.
        Star Cars 01536 408040, accessibility for fold down wheelchairs, check availability.

Local Public Transport: Corby Borough is covered by Stage Coach buses please see their web site for travel details and information.